

Message Text

UNCLASSIFIED

PAGE 01 SOFIA 01835 281421Z

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ACTION OC-05

INFO OCT-01 EUR-12 ISO-00 CCO-00 /018 W

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R 281322Z AUG 75

FM AMEMBASSY SOFIA

TO SECSTATE WASHDC 122

AMCONSUL FRANKFURT

UNCLAS SOFIA 1835

DEPT FOR OC/P; FRANKFURT FOR REGIONAL COURIER OFFICER

E.O. 11652: N/A

TAGS: ACOM, BU

SUBJECT: EXPEDITING POUCH PROCEDURES

REF: A) STATE 198803; B) SOFIA 1731 (BEING RPTD FRANKFURT)

1. REF A DOES NOT GET AT ESSENCE OF PROBLEM, WE FEAR. THE WHOLE STUMBLING BLOCK IN THIS OPERATION IS PANAM. LUFTHANSA HAS ALWAYS BEEN MORE THAN COOPERATIVE. THE TROUBLE IS THAT THEY ARE NOT RECEIVING PRE-ADVICE BEFORE THEY RECEIVE THE POUCHES THEMSELVES. THE SYSTEM WORKED PERFECTLY AS LONG AS PANAM PROVIDED THE PRE-ADVICE IN NEW YORK. NOW LUFTHANSA TELL US THEY CANNOT NOTIFY US IN ADVANCE BECAUSE THEY DO NOT RECEIVE THE INFORMATION.

2. SUGGEST REGIONAL COURIER OFFICER FRANKFURT DELVE INTO SITUATION TO DISCOVER SNAFU. WE DESPERATELY NEED THE PRE-ADVICE AT LEAST ONE DAY IN ADVANCE OF POUCH ARRIVAL. GETTING AWB NUMBERS AFTER PLANE'S ARRIVAL CAUSES DAMAGING DELAYS. YESTERDAY WAS GOOD POINT IN QUESTION; THE SIGNER AT THE MINISTRY OF PROTOCOL WAS OUT OF THE OFFICE UNTIL NOON AND CUSTOMS OFFICE AT THE AIRPORT WAS CLOSED ALL AFTERNOON. WE WOULD LIKE SOME STRONGER LINE OF ACTION, WHETHER FROM PANAM IN THE U.S. OR IN FRANKFURT.
HERZ

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Margaret P. Grafeld
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